

Samsung Electronics New Zealand Limited (“Promoter”) Promotion

Terms and Conditions

Samsung Galaxy Eco Redemption 2026 (“Promotion”)

DEFINED TERMS

In these Promotion Terms and Conditions:

“**Bonus**” means the Prezzy Card amount identified in Table 2

“**Claimant**” means an individual that has met the Eligibility Criteria.

“**Participating Retailer**” means the following retailers:

- Samsung New Zealand
- Spark
- 2degrees
- One NZ
- Noel Leeming
- Harvey Norman
- JB Hi-Fi
- PB Tech
- Heathcote Appliances
- Costco

“**Participating Product**” means the Samsung products identified in Table 1.

“**Promoter**” means Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland.

“**Promotional Period**” means the period between 7:00am on February 26th 2026 until 9:00pm on April 26th 2026.

1. Participation in this Promotion is deemed acceptance of these Terms and Conditions. The Bonus Gift is not valid in conjunction with any other offer.
2. The Promotion is only open to New Zealand residents who have:
 - a. Purchased one Participating Product from Category A and one Participating Product from Category B, either in a one transaction or in two separate transactions from a Participating Retailer during the **Promotional Period**. (“**Eligibility Criteria**”).
3. Employees (and their immediate families) of the Promoter, the Promoter's New Zealand branch office, Participating Retailers, and agencies associated with this promotion are ineligible for this promotion.
4. Limit of one claim per customer. Each eligible customer may submit a maximum of one claim and any additional claims submitted by the same customer will be deem invalid.
5. Table 1 shows the **Participating Products** that are eligible for the Promotion, grouped into Category A and Category B.

Table 1

Category A	
Galaxy S26	SM-S942BLBCXNZ
	SM-S942BZDCXNZ
	SM-S942BZKCXNZ
	SM-S942BZSCXNZ
	SM-S942BZVCXNZ
	SM-S942BZWGXNZ

	SM-S942BLBQXNZ
	SM-S942BZDQXNZ
	SM-S942BZKQXNZ
	SM-S942BZSQXNZ
	SM-S942BZVQXNZ
	SM-S942BZWQXNZ
Galaxy S26+	SM-S947BLBBXNZ
	SM-S947BZDBXNZ
	SM-S947BZKBXNZ
	SM-S947BZSBXNZ
	SM-S947BZVBXNZ
	SM-S947BZWBXNZ
	SM-S947BLBCXNZ
	SM-S947BZDCXNZ
	SM-S947BZKCXNZ
	SM-S947BZSCXNZ
	SM-S947BZVCXNZ
	SM-S947BZWCXNZ
Galaxy S26 Ultra	SM-S948BLBBXNZ
	SM-S948BZDBXNZ
	SM-S948BZKBXNZ
	SM-S948BZSBXNZ
	SM-S948BZVBXNZ
	SM-S948BZWBXNZ
	SM-S948BLBCXNZ
	SM-S948BZDCXNZ
	SM-S948BZKCXNZ
	SM-S948BZSCXNZ
	SM-S948BZVCXNZ
	SM-S948BZWCXNZ
	SM-S948BLBQXNZ
	SM-S948BZDQXNZ
	SM-S948BZKQXNZ
	SM-S948BZSQXNZ
	SM-S948BZVQXNZ
SM-S948BZWQXNZ	
Category B	
Galaxy Tab A11+	SM-X230NZAAXNZ
	SM-X230NZAEXNZ
	SM-X230NZSAXNZ
	SM-X236BZAAXNZ
	SM-X236BZAEXNZ
Galaxy Tab S10 Lite	SM-X400NZAAXNZ
	SM-X400NZAEXNZ
	SM-X400NZRAXNZ
Galaxy Tab S10 FE	SM-X406BZAAXNZ
	SM-X520NLBAXNZ
	SM-X520NZAAXNZ
	SM-X520NZAEXNZ
	SM-X520NZSAXNZ
Galaxy Tab S10 FE+	SM-X526BZAAXNZ
	SM-X620NLBAXNZ
	SM-X620NZAAXNZ
Galaxy Tab S10 FE+	SM-X620NZAEXNZ
	SM-X620NZAEXNZ

	SM-X620NZSAXNZ
	SM-X626BZAAXNZ
Galaxy Tab S11	SM-X730NZAAXNZ
	SM-X730NZAEXNZ
	SM-X730NZSAXNZ
	SM-X736BZAAXNZ
Galaxy Tab S10+	SM-X820NZAAXNZ
Galaxy Tab S11 Ultra	SM-X930NZAAXNZ
	SM-X930NZAEXNZ
	SM-X930NZSAXNZ
	SM-X936BZAAXNZ
Galaxy Watch Ultra	SM-L705FZA1XNZ
	SM-L705FZS1XNZ
	SM-L705FAW1XNZ
	SM-L705FZB1XNZ
Galaxy Watch8 Classic 46mm	SM-L505FZKAXNZ
	SM-L505FZWAXNZ
	SM-L500NZKAXNZ
	SM-L500NZWAXNZ
Galaxy Watch8 44mm	SM-L335FDAAXNZ
	SM-L335FZSAXNZ
	SM-L330NDAAXNZ
	SM-L330NZSAXNZ
Galaxy Watch8 40mm	SM-L325FDAAXNZ
	SM-L325FZSAXNZ
	SM-L320NDAAXNZ
	SM-L320NZSAXNZ
Galaxy Buds3 FE	SM-R420NZKAASA
	SM-R420NZAASA
Galaxy Buds4 Pro	SM-R640NZKAASA
	SM-R640NZDAASA
	SM-R640NZWAASA
Galaxy Buds4	SM-R540NZKAASA
	SM-R540NZWAASA

6. Table 2 shows the **Bonus** available to Claimants who purchase one Participating Product from Category A and one Participating Product from Category B, either in one transaction or in two separate transactions.

Table 2

Participating Products		
Category A	Category B	Prezzy Card
Galaxy S26 Galaxy S26+ Galaxy S26 Ultra	Galaxy Tab A11+	\$50.00
	Galaxy Tab S10 Lite	\$100.00
	Galaxy Tab S10 FE	\$100.00
	Galaxy Tab S10 FE+	\$100.00
	Galaxy Tab S11 Ultra	\$150.00
	Galaxy Tab S11	\$100.00
	Galaxy Tab S10+	\$150.00
	Galaxy Watch Ultra	\$150.00
	Galaxy Watch8 Classic 46mm	\$100.00
	Galaxy Watch8 44mm	\$100.00
	Galaxy Watch8 40mm	\$50.00

	Galaxy Buds4 Pro	\$ 50.00
	Galaxy Buds4	\$ 50.00
	Galaxy Buds3 FE	\$ 50.00

HOW TO CLAIM

1. Bonus is not available at the time of purchase. To claim the Bonus, claimants must: Purchase two of the Participating Products between 7:00am on February 26th 2026 until 9:00pm on April 26th 2026.
 - a. visit <https://www.galaxyeco.nzsamsungcampaign.com/>
 - b. register their claim before **26th July 2026** (claims without IMEI or serial numbers must still be registered by entering '0000' into the IMEI or serial number field) complete and submit into the Online Redemption Form the details of their claim including:
 - the claimant's full name, physical address, email address and phone number;
 - the participating retailer and store from which the Participating Product was purchased;
 - the invoice details and IMEI of the Participating Product purchased from Category A and the serial number of the Participating Product purchased from Category B; and
 - upload a copy of the proof of purchase and a photo of the IMEI and serial number, then click submit.
2. All required documentation must be sent and received by the Promoter within fourteen (14) days from the purchase date of the Participating Product, for the claim to be deemed valid.
3. If a claimant is unable to provide the IMEI and/or serial number of the purchased Participating Product at the time of emailing their claim, the claim may still be submitted. In such cases, claimants are required to register all details except for the IMEI and/or serial number by emailing nzpromotions@samsung.com by the registration date, with a copy of the proof of purchase, and a copy of the promotional email, within 14 days of purchasing the Participating Product for their claim to be valid. Once the claimant takes delivery of their Participating Product, the claimant must, within 14 days from delivery, and no later than **26th July 2026**, email the IMEI and/or serial number to Samsung at nzpromotions@samsung.com. No outstanding claims will be accepted by the Promoter after **26th October 2026**.
4. A physical Prezzy card will be issued and mailed to the claimant's address provided within 7-12 working days.
5. If the IMEI and/or serial number and the proof of purchase do not match the details submitted by the claimant, the claim will be deemed invalid and will result in an ineligible claim. The eligible Claimant will not be entitled to receive the allocated Bonus Gift until the Promoter has received the required documentation and verified the claim.
6. The Promoter reserves the right to reclaim from any claimant, the relevant Bonus Gift; if the initially purchased Participating Product is returned after the claim has been processed and fulfilled. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.

GENERAL TERMS AND CONDITIONS

1. The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and to disqualify any Claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
2. Claimants must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim or entries and forfeiture of any right to a Bonus Gift.
3. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
4. The Promoter's decision is final and no correspondence will be entered into.
5. All Claimants agree that by providing information and entering the Promotion, that they have read and agreed to these terms and conditions before any Bonus Gift is provided to them.
6. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet Service Provider used.
7. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that claimant invalid.
8. The Promoter assumes no responsibility for:
 - (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any Claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise;
 - (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and
 - (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
9. The Promoter accepts no responsibility for any tax liability incurred as a result of a Claimant participating in the Promotion. Claimants should obtain independent tax and financial advice.
10. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
 - (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - (b) any theft, unauthorised access or third party interference;
 - (c) any claim, original purchase documentation
11. or relevant Bonus Gift that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Bonus Gift to that stated in these Terms and Conditions; (e) any tax liability incurred by a Claimant; or
 - (f) use of the relevant Bonus Gift.
12. Nothing in these Terms and Conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of any products within the Participating Product or relevant Bonus Gift.

13. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Ltd 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website:
www.galaxyeco.nzsamsungcampaign.com Email: privacy.nz@samsung.com.
14. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Promoter's website: www.galaxyeco.nzsamsungcampaign.com
15. Administration of the promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website:
www.galaxyeco.nzsamsungcampaign.com Email: nzpromotions@samsung.com.